

StayWell ACCESS

WEB PORTAL

Members, employers and providers get 24-HOUR
access to health claims and benefits!



StayWell Access is an online web portal that gives members the ability to access coverage, benefits and claims information online **24-hours a day, 7-days a week.**

Follow the instructions below to connect to StayWell Access:

1. Visit www.staywellguam.com
2. Click on ACCESS at the top of the page
3. Select Member
4. Click on Register Account
5. Read the License Agreement
6. Select Accept and click Next
7. Enter required information and follow instructions to create login

Members can view the following:

- ID card
- Current coverage and benefits
- Processed health claims
- Deductible and coinsurance/copayment
- Prior authorization requests
- Forms

