

Provider StayWell ACCESS

WEB PORTAL

What is StayWell Access?

StayWell Access is an online web portal that gives providers the ability to access coverage, benefits and claims information online **24-hours a day, 7-days a week.**

1. Go to staywellguam.com
2. Click ACCESS and Select Provider from the drop down
3. Register with your EIN/TIN and work email address on file with StayWell

VIEW STAYWELL ACTIVE PATIENT INFORMATION

- Member ID
- Medical Effective Date
- Dental Effective Date
- Benefits Renewal Month and Year
- Deductible
- Medical Out of Pocket (OOP) Max
- Prescription Out of Pocket (OOP) Max
- Dental Annual Max
- Prescription Drugs Annual Max
- Vision Annual Max
- Dental Gaps including last Prophylaxis and Panoramic Xray
- Medical Gaps including last PHS claim

STAYWELL BENEFITS & COVERAGE

- Dental Schedule of Benefits
- Medical Schedule of Benefits
- Vision Schedule of Benefits

STAYWELL CLAIMS

- Date of Service
- Claim Number
- Claims Received Date
- Check Date and Check Number

Questions?

Contact StayWell Provider Relations at (671) 477-5091 ext.1180
or by email at provider.relations@staywellguam.com



StayWell
INSURANCE