

Member StayWell ACCESS

WEB PORTAL

What is StayWell Access?

StayWell Access is an online web portal that gives members the ability to access coverage, benefits and claims information online **24-hours a day, 7-days a week.**

Follow the instructions below to connect to StayWell Access:

1. Visit www.staywellguam.com
2. Click on ACCESS at the top of the page
3. Select Member
4. Click on Register Account
5. Read the License Agreement
6. Select Accept and click Next
7. Log in with your 11-digit member ID (no spaces or dashes).

Members can view the following:

- ID card
- Current coverage and benefits
- Processed health claims
- Deductible and coinsurance/copayment
- Prior authorization requests
- Forms

Questions?

Contact StayWell Customer Care at (671) 477-5091 or by email at customercare@staywellguam.com

