COVID-19 Vaccine

Frequently Asked Questions

As of February 05, 2021

1. What is COVID-19?

COVID-19 is an infectious disease caused by the most recently discovered coronavirus. This new virus and disease were unknown before the outbreak began in Wuhan, China, in December 2019.

2. Where do you get your information regarding COVID-19?

StayWell continuously monitors the news and updates from Guam & CNMI Public Health, Department of Health, World Health Organization, the Center for Disease Control, and other agencies regarding COVID- 19.

3. When will a vaccine be available?

In December 2020, the U.S. Food and Drug Administration (FDA) provided the Emergency Use Authorization (EUA) for the national distribution of the COVID-19 vaccine. Vaccines will be released in phases, beginning with priority populations determined by the Centers for Disease Control (CDC) and Guam & CNMI Public Health.

4. Is the COVID-19 Vaccine covered under my plan?

Yes, StayWell will cover, without copay/coinsurance/deductible, approved COVID-19 vaccines at no cost to you. The federal government is currently covering the cost of the vaccine, and StayWell will cover the cost of administering the vaccine when not covered by Guam & CNMI Public Health or any other organization or agency. StayWell will cover the cost of any US FDA COVID-19 approved vaccine and administration when not covered by Guam & CNMI Public Health or any other organization or agency.

5. Will I have to pay any out-of-pocket costs to receive a COVID-19 Vaccine?

No. StayWell members will not have to pay any out-of-pocket costs to receive an approved COVID-19 vaccine. This means you should not receive a bill for the COVID-19 vaccine.

6. Who can get the COVID-19 Vaccine?

StayWell will follow the guidance provided by the CDC, FDA, and Guam & CNMI Public Health regarding the eligibility to receive the vaccine. Due to the vaccine's current limited supply, the vaccine will be distributed in phases, and the Guam & CNMI Public Health is prioritizing the vulnerable populations to receive it first. Talk with your doctor or pharmacist about when it is the right time for you to get vaccinated. You may also talk with your doctor or pharmacist about the recommended age requirement and dosing schedule for the vaccine being given. As the vaccine supply and distribution increases, more people will be able to get the vaccine.

7. If I am eligible for a COVID-19 vaccine, where can I go to receive it?

To find a location administering vaccines, you can contact your doctor, your local pharmacy, or look to the Guam & CNMI Public Health website for further information on where and how to access the vaccine. You may also call the following institutions for more information:

Guam

Department of Health: 671-480-7859, 671-480-6760, 671-480-6763, 671-480-7883

CNMI

CHCC Clinic: 670-234-8951 COVID-19 Infoline: 670-285-1542/1672/1352/1854 (Monday - Sunday, 7:30 a.m. to 4:30 p.m.)

9. What can I do while I wait for my vaccine?

While you wait for your turn to be vaccinated, and even after you have been vaccinated, StayWell encourages you to keep doing your part to protect yourself and our community. The best way you can do this is to:

- Wear a face mask
- Continue social distancing
- Wash your hands frequently