



**StayWell Insurance - SW Release No. 09**  
**August 14, 2020, 5:00pm (ChST)**

Hafa Adai,

Earlier today, the Governor of Guam declared the reinstatement of Pandemic Condition of Readiness 1 (PCOR1) from August 16 for a minimum two-week period. StayWell Insurance is considered an essential business allowed to operate during this pandemic. Because it is our highest priority to keep all of our customers, providers and staff as safe as possible, we have developed a plan that ensures you will be supported during this pandemic.

**With the island under *PCOR1*, here is what you can expect:**

- StayWell Guam Office will be open to serve clients telephonically or through email starting August 17, 2020.
- Appointments and visitations will not be allowed
- Customers and providers may mail in or submit documents/payments through our physical drop box located at the front entrance of our office.
- Continue weekly office cleaning with sanitation.

For inquiries and services:

**Guam**

Call (671) 477-5091

Email [customercare@staywellguam.com](mailto:customercare@staywellguam.com)

**Property & Casualty**

Call (671) 477-5091 ext 1130

Email [auto@staywellguam.com](mailto:auto@staywellguam.com)

**CNMI**

Call (670) 323-4260

Email [saipan.office@staywellguam.com](mailto:saipan.office@staywellguam.com)

We will continually monitor the news and updates from Guam & CNMI Public Health, World Health Organization, the CDC, and other agencies regarding the 2019 Novel Coronavirus (COVID-19) and will adapt our response accordingly.

Follow us closely on our website & social media for more updates.

We urge our community to take all necessary precautions to continue protecting ourselves and each other and treat all with compassion and kindness.

Stay safe and stay well.